

Quality Policy

“Always treat the customer like the way you want to be treated”
“We never compromise on quality and promise to provide the Quality work all that we do”.

Quality Policy of IMS Electric

We have well defined quality assessment and assurance procedures aligned with ISO 9001 standard to satisfy customer expectation as per global practices.

Customer Orientation:

The strive to be a customer focused and customer oriented organization.

Quality Assurance

We are committed to provide high quality products, exceptional services and world class technical support to our customers all around the world.

Innovation:

We aim to take our products to next level through Digital inclusion.

Customer Analytics:

We run strong analytics to convert our Customer experience data into actionable information, to anticipate Customer facilities and prevent customer complaints ratio our practice is to inculcate this customer intelligence in all our teams and work procedures.

The policy is supported by a vigorous Quality Management System. We strive to improve in a continuous and robust manner through efficient processes and tools, in compliance with ISO 9001 standard. We deploy this policy everywhere in IMS Electric and translate these guiding principles into operational objective for execution in all organizations. We ensure that all stakeholders are involved in the drive for excellence in our business.

1st June, 2022


Chairman

www.haqholdings.com

